



Dear Granite City Residents,

My name is Carrie Ward, and I am the Municipal Manager for Republic Services. On behalf of myself and my team let me first say how excited we are for the opportunity to provide waste service to the residents of Granite City.

This transition will be happening very fast, so we ask for your patience as we learn your routes.

You will continue to use the same containers that you have on site currently for now. We will be doing our best to pick up on the same day and in the same location that you have previously been used to. However, we will most likely not be picking up at the same time of the day as the previous hauler. So please have your trash accessible from 6am to 6pm on your normal day of service.

Starting out we will not be providing curbside recycling service. Rest assured we are just as passionate about recycling as you are, and we will work quickly to implement that service. Until then, you can use your recycling container for trash at the curb and we will be setting up a drop off location for you to bring your recyclables to temporarily. More information to come on that.

There is no need to contact us to set up your account as we have been provided with all your information. We are working to input that into our billing system, and we will update you soon with when you can expect to see your first invoice in the mail.

We have set up a dedicated local phone number specifically for Granite City residents to make sure you get the most up to date information, however it will not go live until Monday August 30th at 9am.

That phone number is **(618) 659-5360**. Please reach out if you have any problems or questions.

We sincerely appreciate your business and look forward to serving you.

Carrie Ward
Municipal Manager
Republic Services